

Privacy Notice

This is privacy notice explains how we process your information relative to Channel Academy services.

1) What kind of personal information about you do we process?

- Personal & Contact Details, such as title, full name, contact details
- Learning History, such as learning path, learning score, content viewed/downloaded, badges, experience points, awards, assessments, certifications.

2) What is the source of your personal information?

- Self- Registration.
- Your company manager registers you.
- TechData Employees.
- Self-Registration through marketing campaigns/social media.

3) What do we use your personal data for?

- To provide multi-vendor related training such as webinars, product, product launches, solutions.
- To send you notifications on learning campaigns.
- To send you invites for webinars.
- For market research, analysis and developing statistics.
- Assessing your registration application to provide you the required learning and enablement content and notifications.
- Updating your records so that you can continue with your learning journey.
- To make automated decisions on which training is applicable to you.
- Training Information. We collect information on learning/training activities within the Learning Management System (“LMS”)
- Survey Information. We collect responses to any TechData Channel Academy Web Site surveys.

4) How do we share your personal information

- If you have opted for vendor trainings and certification learnings on TDCA, we will share your details (Full name, country, Learning Score, Company Name, Learner ID, e-mail address) with that vendor, so that you can be qualified for relevant accreditations, points, certifications or any other incentive associated with the trainings.
- We use Send Grid application to provide you notifications on TDCA activities.

5) Your Rights and Choices

You may choose what Personal Information to share with us, based on that we will provide to you relevant features and functionality of the Service.

If you wish to access or amend any other Personal Information we hold about you, you may contact us @ tdacademy.admin@techdata.com

6) How can you withdraw your consent?

Where we are relying upon your consent to process personal data, you can withdraw this at any time by contacting us using the contact details in your policy documents and going to the contact section on our website.

7) Cookies

Cookies are bits of electronic information that a web site can transfer to a visitor's hard drive to help tailor and keep records of his or her visit. Cookies are required to use most services. You may refuse to accept browser cookies by activating the appropriate setting on your browser. However, if you select this setting you may be unable to access most of services. Unless you have adjusted your browser setting so that it will refuse cookies, our system will issue cookies when you direct your browser to our Web Site.

8) Web Beacons

Pages of our services or our e-mails may contain small electronic files known as web beacons (also referred to as clear gifs, pixel tags and single-pixel gifs) that permit us, for example, to count users who have visited those pages or opened an e-mail and for other related website statistics (for example, recording the popularity of certain website content and verifying system and server integrity).

9) Is your personal data transferred outside EU

Your personal data will not be transferred outside Europe.

10) For how long is your personal information retained by us?

Unless we explain otherwise to you, we'll hold your personal information based on the following Criteria:

- Retention period in line with legal and regulatory requirements or guidance.

11) How to Contact Us

If you have any queries, please e-mail us @ tdacademy.admin@techdata.com

12) Changes and Updates to this Policy

Please revisit this page periodically to stay aware of any changes to this Policy, which we may update from time to time.